

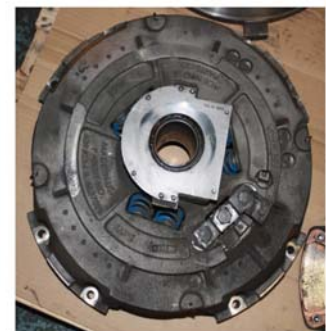


Issued 03-12
MISC1263

EUCLID CLUTCH WARRANTY PROCEDURES

Picture Shots Required:

For a warranty claim to be considered, the proper pictures must be submitted. They should include one group picture showing all components, a picture of each component on both sides separately, and a close up of any failure area.



**BOTH
SIDES**



**CLOSE
UP**

EUCLID CLUTCH WARRANTY PROCEDURES CONTINUED



**BOTH
SIDES**



Meritor Heavy Vehicle Systems, LLC
7975 Dixie Highway
Florence, KY 41042 USA
USA 888-725-9355
Canada 800-387-3889



Meritor Heavy Vehicle Systems, LLC
 7975 Dixie Highway, Florence, KY 41042
 U.S. Ph. (888)725-9355
 Canada Ph. (800)387-3889

Clutch Warranty Claim Form

Return # _____

Distributor Account Number	Date
Distributor Name	Street Address
Contact Name	City
Phone	State
Email	Zip

PRODUCT ON WHICH THIS CLAIM IS MADE

Part Number	Mileage In	Mileage Out
Installation Date	Removal Date	Clutch Serial Number

VEHICLE ON WHICH THIS CLUTCH WAS INSTALLED

Vehicle Make & Model	VIN#	Year
Engine Manufacturer	Horsepower	Flywheel Bore Size

FULL DESCRIPTION OF CLUTCH FAILURE OR REASON FOR CLAIM:

The following documents are required to receive credit: Proof of flywheel resurfacing or replacement, new clutch brake, new pilot bearing and a completed warranty form. WARRANTY DETERMINATION WILL ONLY BE MADE AFTER ALL DOCUMENTATION HAS BEEN SUPPLIED. DO NOT SHIP PRODUCT TO EUCLID WITHOUT AUTHORIZATION FROM EUCLID. UNAUTHORIZED SHIPMENTS WILL BE REFUSED.

DISTRIBUTOR SIGNATURE _____

RETURN COMPLETED FORM & PHOTOS TO: U.S. - CUSTOMERCARECENTER.FLORENCE@MERITOR.COM
 Canada - CUSTOMERSERVICE.BRAMPTON@MERITOR.COM

OFFICE USE ONLY

RETURN# _____	EMAIL PICTURE _____	FIELD SCRAP _____	RETURNED UNIT _____
Authorized By: _____		Email Address: _____	

Warranty Procedure



CUSTOMER CALLS
CUSTOMER CARE FOR
WARRANTY CLAIM FORM
or DOWNLOADS FROM
XPRESSWAY PLUS

CUSTOMER TAKES
PICTURES &
COMPLETES REPORT

CUSTOMERS SENDS
PICTURES AND REPORT
TO CUSTOMER CARE

CUSTOMER CARE
ASSIGNS A
RETURN #

MERITOR ISSUES
CREDIT TO
CUSTOMER

MERITOR ISSUES
REPORT TO
CUSTOMER

APPROVE

REJECT

CLAIM REVIEW

