

DOCTOR PRELOAD® WHEEL BEARING ADJUSTMENT TOOL

Calibration Check and Refurbishment Program

Doctor Preload bearing adjustment tools are precision instruments that require proper usage and maintenance. The Doctor Preload tool is factory calibrated to provide accurate repeatable bearing settings to SAE J2535 recommended preload.

A complete calibration check should be performed on the Doctor Preload tool every two years. Additionally, if a Doctor Preload tool has apparent damage or undergoes a significant shock force (e.g., if the tool is dropped), it should be returned for inspection, calibration check and repair, if needed.

Getting Started

A calibration check can be initiated by simply calling the manufacturer, Temper Axle Products Corporation, at 518.853.3467. The cost of a calibration check is \$50 per tool plus shipping and handling. Prepayment by credit card may be required.

Temper Axle recommends returning the tool in the original box and packing. A new box and packing can be provided for a fee. The customer must return the Doctor Preload tool in the box as instructed and send the package to Temper Axle at 544 Persse Road, Fonda, NY 12068.

Upon receipt, Temper Axle will perform a complete calibration check and inspection. Minor parts replacement and reconditioning is included in the standard fee. When the calibration check is complete, the Doctor Preload tool will be repackaged and returned to the customer's designated address.

Any damage beyond normal wear and tear will be documented and a quotation for complete repair will be provided to the customer. Upon receipt of written approval, the quoted repairs will be completed and the Doctor Preload tool will be returned to the customer's designated address.

If the Doctor Preload tool is damaged beyond repair, the customer will be notified. The tool will be scrapped and a \$50 credit will be applied to the customer's credit card.



General Information

Turnaround time will range from 5 to 15 business days depending on the return location. An updated calibration certificate will be returned to the customer along with the tool. The certificate will be signed by the Temper Axle inspector and include the results of the calibration check.

For Canada and Mexico, the cost of a calibration check may be higher than the standard fee due to additional shipping costs, taxes, documentation and duties. Customers in Canada and Mexico should call Temper Axle at 518.853.3467 for a complete quotation on a calibration check.



Shipping and Handling

Standard shipping will be handled via UPS Ground services. Estimated shipping and handling charges are listed in the chart below by state for the Lower 48. Transportation costs for Hawaii, Alaska, Puerto Rico, Canada and Mexico will be quoted when services are ordered. Shipping and handling charges include delivery to Temper Axle and return to the customer. Expedited shipping will be quoted as requested.

States	Estimated Shipping and Handling Fee
Connecticut, Massachusetts, New Hampshire, New York, Rhode Island and Vermont	\$60
District of Columbia, Maine, Maryland, Michigan, New Jersey, North Carolina, Ohio, Pennsylvania, Virginia and West Virginia	\$70
Alabama, Georgia, Illinois, Indiana, Kentucky, South Carolina, Tennessee and Wisconsin	\$80
Arkansas, Colorado, Florida, Iowa, Kansas, Louisiana, Minnesota, Mississippi, Missouri, Montana, Nebraska, North Dakota, Oklahoma, South Dakota, Texas and Wyoming	\$100
Arizona, California, Idaho, Nevada, New Mexico, Oregon, Utah and Washington	\$120

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